



## Summer Camp 2020 FAQ's

### What is your staff to camper ratio?

We strive to keep our ratios as low as possible to ensure the safety of all of the program participants. We aim to not exceed more than a 1:15 staff-to camper ratio; but are, in most situations, closer to a 1:10 staff-to-camper ration.

### How do you handle medication?

No children will be allowed to administer their own medication. All medications must be given directly to the program directors or camp supervisors along with a medication release form. We will not accept or administer any medications to children who do not have a medication release form on file. Once received, only the program director or camp supervisor will administer the medication to your child at the indicated time.

### How does Autopayment work?

**Autopayments will begin the Sunday before the first week of camp that you are registered for and will continue consecutively each Sunday for the number of weeks you are registered for.** For example: if you sign your child up for weeks 1,3,and 5, your auto-payments will begin the Sunday before week 1, and come out consecutively through weeks 2, and 3, and you will not be charged for week 5.

### What is a typical day like at camp?

Every day will be filled with a variety of activities including but not limited to indoor and outdoor games, arts & crafts, leisure activities, two snack times (one in the morning and one in the afternoon) and a lunch time. We plan to swim three times per week at Pancoe Pool at various times for each camp, as well as have one special event or program held at the Parks & Recreation location in lieu for field trips.

### Are swim lessons available during camp?

We do not provide transportation to and from swim lessons-

### When will they go swimming?

We plan to bus each group to Pancoe Pool every Monday, Wednesday, and Friday at the following times (weather permitting):

- **K-1:** 11:45am – 12:45pm
- **2-4:** 10:30am – 11:30am
- **5-6:** 11:45am – 12:45pm

Please be aware these days and times are subject to change and should therefore send your child with appropriate swimming belongings every day.

### What are the drop-off and pick-up times?

Due to the large number of drop-offs in one location this year, we are asking parents to please review the below suggested drop-off times to limit traffic congestion:

- K-1st Mini Camp: 8:00AM - 8:30AM**
- 2nd-4th Monster Camp: 7:30AM - 8:00AM**
- 5th-6th Mega Camp: 7:00AM - 7:30AM**

For pick-up, there will be a staff member stationed in the pick-up area from 4:00 – 5:30pm. **ANY DROP-OFFS OR PICK-UPS REQUIRED BETWEEN THE HOURS OF 8:30AM – 4:00PM PARENTS WILL NEED TO CALL THE PROGRAM CELL PHONE AT (207)307-1571 TO ALERT A STAFF MEMBER TO HAVE YOUR CHILD READY WHEN YOU ARRIVE.**

### Is my child allowed to change groups to be with friends?

No. Due to CDC recommendations set in place to ensure the safety of everyone in our program, there will be no cross-mingling of any groups.

### **What should my child bring to camp every day?**

- A **cold**, packed lunch (no microwavable meals)
- At least 2 two snacks (morning and afternoon),
- a water bottle
- sneakers
- a bathing suit
- a towel
- an extra set of clothes.

**WE DO NOT ALLOW ANY ELECTRONICS, CANDY OR SODA IN OUR PROGRAM.**

### **Do I have to pay for days that my child does not attend or is sent home?**

Yes. Our program is set-up based on a weekly fee based on registration, not attendance. Please contact Bangor Parks & Recreation's main office at your earliest convenience if you know your child will not be attending during a week we **may** be able to cancel your registration for that week (cancellation fees may apply).

### **Can my child pack their own sunscreen?**

Yes. We will be providing Members Mark brand SPF 50 spray sunscreen to all campers this year but if you would prefer a different brand or SPF, please feel free to send it to camp with your child and we can keep it for your child's use only.

### **Who can pick-up my child?**

Anyone you deem necessary may pick-up your child. We do ask however that if you would like someone who is not on the authorized pick-up list (filled out upon registration) to pick-up your child that you either: (We prefer authorization in writing of some form when possible\_

- Call or text the program cell phone at (207)307-1571
- Call our main office at (207)992-4490
- Fill out an Authorized Pick-up Update form

To alert the program director or camp supervisor of this change, and ask that person to please bring a photo I.D with them at pick-up as we will I.D anyone we do not recognize.

### **Can my child bring toys from home?**

We ask that children leave all non-essential items at home. This includes over-night bags, toys, stuffed animals, figurines, art kits, etc. The CDC is recommending that no non-necessary items come into camp as it could increase the spread of COVID-19 and other illness related germs.

We encourage activity books for during leisure times but will not allow any electronics into our program, including smart watches with phone call/texting/gaming capacities. We prefer our program participants to be un-plugged and engaged in our activities, and toys, games and electronic devices take away from that and often cause unnecessary problems when they become lost, broken or taken away due to fighting.

### **What if my child has lost an item?**

We will keep a Lost & Found in each group for the remainder of the program. If you find your child has lost an items, please call the program cell phone and describe them item to the best of your abilities to see if it is in the lost & found. Please label any item possible with your child's name for convenience.

### **Are floaties & life-vest allowed for swimming times?**

Only water items that are coast guard certified (indicated on the tag) will be allowed during swimming times.

### **Where can I find a complete listing of all Bangor Parks & Recreation Policies & Procedures?**

Our Parent Handbook can be found on [www.bangorparksandrec.com](http://www.bangorparksandrec.com). Please click the "General Info" tab located at the top of the page, and select Policies & Forms. Located "Kids Cave and Summer Day Camps" under forms and there you will find the link to download the "Parent Handbook – 2020". There is also a direct link to download the handbook on the 2020 Summer Camp program page.